



We offer three types of maintenance contract :

1. Standard - We provide quarterly preventive & maintenance service 4 times a year.
2. Premium - We provide service as and when required and you pay the repair/replacement cost only.
3. Platinum - We provide service as and when required. Replacement of parts included

Our Annual maintenance contract is available in following plans:

	Standard	Premium	Platinum
On-site Support - 12 Months	✓	✓	✓
Unlimited Remote Support	✓	✓	✓
Online Support	✓	✓	✓
Software Support		✓	✓
Printer & Networking Support		✓	✓
All Data Backup Support	✓	✓	✓
Antivirus / Virus Removal	Optional	✓	✓
Free Visits Per Year	4	12	✓
24 Hour Uptime Guarantee*		✓	✓
Discount on Spares	✓	✓	✓
Cost of replacement of Parts			✓
AMC Charges per Desktop	1200/-	2500	*4850
AMC Charges per Laptop	1800/-	3000	*6900

We also provide On Call Support -

- Charges per Problem Rs. 350/-
- Replacement of Spares cost extra
- Ideal for SOHO (Small Office & Home User)